



## What is a Recovery-Oriented System of Care (ROSC), and how will ROSC impact your services at First Call?

Like other chronic health conditions, substance use disorders typically require long-term involvement with the health care system and other support networks. Recovery-oriented services and supports include provision of continuing care following treatment, education regarding self-care, regular contact and linkage to community resources.

Recovery support services are non-clinical services that assist individuals and families working towards recovery from substance use disorders. They incorporate a full range of social, legal, and other resources that facilitate recovery and wellness to reduce or eliminate environmental or personal barriers to recovery. Our [Recovery Advocates](#) are here to provide on-going recovery support services throughout your recovery journey.

A ROSC is based upon the belief that there are many pathways to recovery. Services are person-centered, which means that you will be involved in every aspect of your care and support. A primary focus of this approach is self-determination -- **you** are the best expert on what you need to in order to achieve your goals.

Increasingly, technology is being used in Recovery-Oriented Systems of Care to facilitate access to services, to assist with information sharing, to increase quality and efficiency through use of electronic health records, and to support recovery through social networks. First Call is proud to offer [Mobile CCL](#), a technology which allows you to add and change your personal data/contact information, view data from your substance use assessment, update treatment goal tasks, connect with your provider via secure e-mail messaging, and complete assignments developed with your provider.